FREEDOM OF INFORMATION

FOI REFERENCE: FOI 24/25 - 219

DATE RECEIVED: 04/04/24

TITLE / CATEGORY: Communication/ICT Systems – Enterprise Resource Management

REQUEST

I am writing in respect of your current finance / ERP solution. Could you kindly help me out with the below information please?
1. What ERP (Enterprise Resource Management) or Finance system is
currently used at Tyne and Wear Fire and Rescue?
2. When does your contract expire?
3. Do you have any planned upgrades of the software? If so, when?
4. Are you planning to go to market for a replacement ERP/ Finance system?
If so, when?
5. Who is the person responsible for your ERP / Finance system? Please provide full name, title and contact information if possible
6. What is the annual contract value of the software?

RESPONSE

Tyne and Wear Fire and Rescue Service do not have an Enterprise Resource Management system.

The organisations primary corporate finance software solution is SAP via a Service Level Agreement with Sunderland City Council (SCC), this agreement also includes additional services.