



## FREEDOM OF INFORMATION

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FOI REFERENCE: FOI 24/25 - 221

**DATE RECEIVED:** 04/04/24

**TITLE / CATEGORY:** Equipment and Facilities – Maintenance Systems

#### **REQUEST**

I am writing to request information under the Freedom of Information Act regarding the maintenance systems and associated software used within the service.

Specifically, I would like to request the following information:

- The name(s) of the software used for maintenance management systems (Typically known as CMMS, EAM, Asset Management, Facilities Management) within the service.
- The number of users licensed to use the maintenance management system software.
- The annual cost associated with the maintenance management system software.
- The individual or department responsible for managing and overseeing the maintenance management system software.
- The expiration date of the current contract(s) for the maintenance management system software.

Additionally, I would also like to request information regarding the following:

- The software used to manage the allocation of equipment within the service.
- The software used for maintaining buildings, vehicles, PPE etc.
- The software used for registering accidents or damages within all equipment or assets owned or leased within the service.
- How failures of equipment, machinery, vehicles, and supplies are logged within the service.
- Name of software used to ensure equipment, machinery and any other items are fit for use for example periodic testing and calibration, for example fire extinguishers, PPE & vehicles.

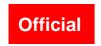
#### **RESPONSE**

- 1. Our current Asset Management systems is Miquest, used for our fleet, equipment and PPE.
- 2. 44 Licences, this is a licence per device the programme is operated on.
- 3. £15,000.00

Any printed documents are considered uncontrolled.

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### **RESPONSE CONT.**

4. Technical Services Centre

- 5. April 2024
- 6. Miquest
- 7. Miquest
- 8. Miquest
- 9. Miquest defect system
- 10. Miquest

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