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FOI REFERENCE: FOI 24/25 - 221

DATE RECEIVED: 04/04/24

TITLE / CATEGORY: Equipment and Facilities – Maintenance Systems

REQUEST

I am writing to request information under the Freedom of Information Act regarding the maintenance systems and associated software used within the service.

Specifically, I would like to request the following information:

- The name(s) of the software used for maintenance management systems (Typically known as CMMS, EAM, Asset Management, Facilities Management) within the service.
- The number of users licensed to use the maintenance management system software.
- The annual cost associated with the maintenance management system software.
- The individual or department responsible for managing and overseeing the maintenance management system software.
- The expiration date of the current contract(s) for the maintenance management system software.

Additionally, I would also like to request information regarding the following:

- The software used to manage the allocation of equipment within the service.
- The software used for maintaining buildings, vehicles, PPE etc.
- The software used for registering accidents or damages within all equipment or assets owned or leased within the service.
- How failures of equipment, machinery, vehicles, and supplies are logged within the service.
- Name of software used to ensure equipment, machinery and any other items are fit for use for example periodic testing and calibration, for example fire extinguishers, PPE & vehicles.

RESPONSE

1. Our current Asset Management systems is Miquest, used for our fleet, equipment and PPE.
2. 44 Licences, this is a licence per device the programme is operated on.
3. £15,000.00

Any printed documents are considered uncontrolled.

Official

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RESPONSE CONT.

4. Technical Services Centre
5. April 2024
6. Miquet
7. Miquet
8. Miquet
9. Miquet defect system
10. Miquet

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www.twfire.gov.uk

